

## Shuttle Schedule

Please note: In order to best serve every guest, **reservations are required** and must be made **the day before departure**.

 Drop-Off and Pick-Up from <i>Transportation Hub</i>	<u>Departures:</u> 11:30 AM	<u>Returns:</u> 5:00 PM <i>Pick-Up from Transportation Hub            – Lane #55</i>
 Drop-Off and Pick-Up from <i>Green Canopy</i>	<u>Departures:</u> 11:30 AM	<u>Returns:</u> 4:45 PM <i>Pick-Up from <u>Green Canopy</u></i>
 Drop-Off and Pick-Up from <i>Transportation Center</i>	<u>Departures:</u> 9:10 AM to TTC (MK) and <b>Animal Kingdom only</b>  12:10 PM to all <b>4 Disney parks</b>	<u>Returns:</u>  <b>Animal Kingdom - 6:45 PM</b> <i>Pick-Up from Transportation Center – <u>Lane 10</u></i>  <b>Hollywood Studios - 7:00 PM</b> <i>Pick-Up from Transportation Center – <u>Lane 58</u></i>  <b>Epcot - 7:15 PM</b> <i>Pick-Up from Transportation Center – <u>Lane 36</u></i>  <b>Magic Kingdom - 7:30 PM</b> <i>Pick-Up from Transportation Center – <u>Lane 14</u></i>

For reservations please visit the Frost Desk or Concierge Desk located in Main Lobby.  
Shuttle pickup is outside the Main Lobby.

**\*Maingate Transportation INC. Does not provide complimentary transportation to or from Disney® Special events** such as “Mickey’s Not so Scary Halloween, Mickey’s Very Merry Christmas Party, etc. Groups of 10 or more **MAY NOT** use the shuttle. Please reach out to Maingate Transportation for alternative options. The shuttle departs promptly at scheduled times. **Please be at the bus stop at least 10 minutes prior to departure time as the drivers do not announce the departures at the Lobby or any other area of the hotel.** Shuttles operate on a first come first serve basis. Seats are limited, standing space may be available. Reservations are available for ADA guests with wheelchairs or scooters **MUST** be made 24 hours in advance. Maximum capacity is two (2) wheelchairs/scooters per pick up per bus. Smoking, food and drinks are always prohibited. Luggage, jogger (large wheels) strollers, or other larger items are not allowed. **Only single umbrella style strollers are allowed on the shuttle if there is space.** No reimbursements are offered for missed shuttles. Please contact the dispatcher if the shuttle is delayed more than 20 minutes. Before boarding, please present the voucher to the driver. Maingate Transportation Inc is not responsible for any items left behind. Maingate Transportation Inc reserves the right to adjust drop off locations to any alternative Disney World Parks for reasons including, but not limited to traffic, weather, road incidents, special events, etc. At driver's discretion. Guests have an option to transfer to their original destination via Disney’s complimentary buses, monorail, sky liner or ferry boats. Pick up locations remain as scheduled.

TIMES MAY CHANGE DUE TO TRAFFIC OR WEATHER CONDITIONS.  
 SCHEDULES ARE SUBJECT TO CHANGE UPON NOTICE FROM MAINGATE TRANSPORTATION INC.  
**CONTACT DISPATCH AT (407) 390.0000 Press 1**